

Internet Business Associate

Exam Objectives [Exam 1D0-51A]

- Identify job roles in the Information Technology (IT) industry, including the responsibilities, tasks and skills they require
- Identify the infrastructure required to access the Internet, including hardware and software components
- Define important Internet communications protocols and their roles in delivering basic Internet services
- Identify the basic principles of the Domain Name System (DNS)
- Identify the functions of Web browsers, and use them to access the World Wide Web and other computer resources
- Use e-mail clients to send simple messages and files to other Internet users
- Define and use additional networking and Internet services
- Demonstrate ways to communicate effectively using Internet technology
- Identify and configure user customization features in Web browsers, including preferences, caching, cookies
- Identify security issues related to Internet clients (e.g., Web browsers, e-mail, instant messaging) in the workplace, including certificates, malware, illicit servers, viruses
- Use different types of Web search engines effectively
- Identify and use principles of Personal Information Management (PIM), including common applications
- Efficiently transmit text and binary files using popular Internet services
- Identify security-related ethical and legal issues faced by IT professionals
- Relate project management concepts and terms to the IT profession
- Recognize essential database concepts
- Conduct a Webcast and related services
- Manage career opportunities in the IT industry
- Represent technical issues to a non-technical audience